

**We work with healthcare organizations to provide end-to-end offerings across Consulting, Solutions and Services to drive quality management, clinical data management and consumer engagement.**

**4,000+**  
Healthcare IT professionals

**200+**  
Management consultants

**110+**  
Clients across the globe

**69**  
NPS - highest in the industry!

**\$200+ M**  
In revenue for FY20

## Medical Management Solutions

FluidEdge Consulting provides specialized, comprehensive solutions to help support healthcare organizations improve health outcomes, reduce cost of care and transform the delivery of their medical management programs that consistently drive results, enhance financial value and improve quality of their products.

## We Support



Health Plans



Healthcare Organization



Employers

## Core Competencies

Program evaluation, design and execution to produce foundation that create sustainable regulatory compliance and align with future state strategies.

### Utilization Management

- Automated authorization evaluation & optimization to improve efficiency
- Inventory & Backlog Management
- SNF/LTC Review Procedure
- Socialty UM Programs(Pharmacy, Radiology, Oncology)
- Tightly Managed Utilization Plans
- Staffing Strategy Design & Deployment
- Provider Portal Strategy
- UM Training Curriculum
- Platform Sourcing & Implementation
- Interim Leadership Support
- In/Outsourcing Vendor Relationship Management

### Regulatory Compliance

- Clinical Policy Review & Design
- Inter-Rater Reliability
- Appelas & Grievance
- TAT/Timeliness

### Case Management

- Community Based Care Coordination
- Integrated medical & Behavioral Health Models
- SNP/DSNP Program Development & Model of Care
- Data Driven Population Stratification
- Specialty pharmacy Management
- Admission/ readmission Avoidance
- Emergency Room Diversion
- Holistic Care Models
- Social Determinants of ahealth
- Complex Care Management
- Care pathways
- Platforms sourcing & implementation
- Policy & Procedure development
- CM Training curriculum
- Interim Leadership Support
- In/outsourcing Vendor Relationship Management

### Population Health

- Predictive Risk models
- Rising Risk strategy
- PCMH
- Wellness & Prevention
- Reward & Incentive Programs
- Campaign Mangement
- Member education Planning development & software
- Population health Training Curriculum
- Value-Based Re-imburement Models
- Data driven Population Analysis

### Program Strategy

- Digital Solution Sourcing & Implementation
- Care Management Platform Sourcing ans Implementation
- Clinical Training Program
- Curriculum Design & Implementation
- Staffin Models
- Change Management
- Policy, Procedure & Process Alignment
- Program Roadmaps

### Quality Management

- Gaps in Care
- Quality Improvement Programs
- HEDIS/STARs

### Compliance and Accerditation readiness

- NCQA
- URAC
- CMS

### Performance Improvement

- Corrective Action Plans
- Post Audit Action Plans
- Audit Prep
- Mock Audits

### Key PerformanceIndicators

- Outcome metrics
- Data Intergration
- Reporting Design
- Data validation

### Transparency Strategy